



NETLOG 2021

International Conference on Network
Enterprises & Logistics Management

CERTIFICATE

We certify that

Marcelo Benetti Correa da Silva

Has presented the paper **Impact of Improvements in the Built Environment of a Gas Station on Customers Satisfaction** in the **2nd International Conference on Network Enterprises & Logistics Management – Logistics in the New Economy: Challenges and Opportunities in Supply Chain 4.0**, which took place in Universidade Paulista, São Paulo, Brazil, from May 2nd to 5th, 2021.

Apresentou o Artigo **Impact of Improvements in the Built Environment of a Gas Station on Customers Satisfaction** na **2nd International Conference on Network Enterprises & Logistics Management – Logistics in the New Economy: Challenges and Opportunities in Supply Chain 4.0**, realizada na Universidade Paulista, São Paulo, Brasil, entre 2 à 5 de Maio de 2021.

Alassane Ballé Ndiaye
Conference Chair

João Gilberto Mendes dos Reis
Conference Chair